

SURVIVAL ENGLISH

Praktické šablóny a návody

Always know what to say — anywhere, anytime.

Created by **Survival English Team**



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Letisko / At the Airport



Carry-on luggage ready for check-in



Security control area with X-ray scanners

Základné frázy / Basic phrases

GB Anglicky	sk Slovensky
Where can I check in?	Kde sa môžem zaregistrovať na let?
Can I see your passport, please?	Môžem vidieť váš pas, prosím?

Real-life situations

1) Check-in

👤 **Airline staff:** Good morning!

Where are you flying today?

👤 **Passenger:** To London, please.

👤 Can I see your passport and ticket?

👤 Sure, here you are.

👤 Do you have any bags to check in?

👤 Yes, one suitcase.

I have hand luggage only.	Mám len príručnú batožinu.
My flight is delayed.	Môj let má meškanie.
Where is gate A12?	Kde je brána A12?
What time does boarding start?	Kedy sa začína nástup do lietadla?
I missed my flight.	Zmeškal som svoj let.
I've lost my boarding pass.	Stratil som palubný lístok.
How long is the security check?	Ako dlho trvá bezpečnostná kontrola?

Tip: Ak si neviete spomenúť na „check-in“, kľudne povedzte: *I want to give my suitcase.* (Chcem odovzdať kufor.) Personál vás pochopí – aj keď veta nie je úplne presná.

2) Security check

 **Officer:** Please, take your laptop and liquids out of your bag.

 **Traveller:** OK, no problem.

 Any electronics or metal items?

 Only my phone and keys.

 That's fine. Go ahead.

Užitočná fráza: *Do I need to take off my shoes?* – Musím si vyzúť topánky?

Boarding & pohľad z lietadla



Passengers boarding the plane



View from the airplane window

Mini survival checklist

- Pas a boarding pass vždy poruke.
- Označte dôležité frázy žltou farbou v telefóne / poznámkach.
- Pri strese: *Take a deep breath and speak slowly.* – Nadýchnite sa a hovorte pomaly.



V hoteli / At the Hotel



Modern hotel room with city view



Reception check-in at a hotel

Základné frázy / Basic phrases

GB English	sk Slovensky
I have a reservation under the name...	Mám rezerváciu na meno...
Do you have any rooms available tonight?	Máte dnes voľnú izbu?

Real-life situations

1) Check-in at reception

👤 **Receptionist:** Good evening! Welcome to our hotel. Do you have a reservation?

👤 **Guest:** Yes, under the name Novák. Two nights.

👤 May I see your passport, please?

👤 Sure, here it is. Could I also get a room with a quiet view?

👤 Of course. Breakfast is served from 7 to 10 a.m. Your room is 1214.

I'd like to book a room for two nights.	Chcel(a) by som si rezervovať izbu na dve noci.
Could I have an early check-in / late check-out?	Môžem skorý check-in / neskorý check-out?
Is breakfast included?	Je v cene aj raňajky?
Where can I have breakfast?	Kde sa podávajú raňajky?
Where is the elevator, please?	Kde je výtah, prosím?
Can I get an extra towel / pillow?	Môžem dostať ešte uterák / vankúš?
Could you help me with the Wi-Fi password?	Mohli by ste mi pomôcť s heslom na Wi-Fi?
The key card doesn't work.	Karta od izby nefunguje.
There's a problem with my room.	Mám problém s izbou.

 Thank you. Is late check-out possible tomorrow?

 We can offer 1 p.m. checkout at no extra charge.

 Perfect. Could you also arrange a taxi for tomorrow morning?

2) Room issue

 **Guest:** Hello, this is room 1214. The air conditioning is very loud.

 **Reception:** I'm sorry to hear that. We'll send maintenance right away.

 Could I move to another room if it can't be fixed?

 Certainly. We have a similar room on the 10th floor.

 That would be great. Thank you for your help.

 You're welcome. We'll assist with your luggage in five minutes.

 Thanks. I'll be ready.

3) Restaurant / Dinner

 **Host:** Good evening. Do you have a reservation?

 **Guest:** Not yet. Is a table for two available by the window?

 Yes, this way, please. Would you like still or sparkling water?

 Sparkling, please. Do you have any vegetarian options?

Could I speak to the manager, please?	Môžem hovoriť s manažérom, prosím?
What time is the checkout?	O koľkej je odhlásenie?
Can I leave my luggage here after checkout?	Môžem si tu nechať batožinu po odhlásení?
Can I pay by card?	Môžem zaplatiť kartou?
Could you call me a taxi, please?	Mohli by ste mi zavolať taxi, prosím?

Tip: Ak neviete slovo, použite opis:
The shower isn't working / The air conditioning is too loud.

>We do. I recommend the seasonal risotto.

Sounds good. Could we also get the bill together, please?

Certainly. I'll bring it right away.

Useful phrase: Could you recommend a good local dish?

Extras



Hotel restaurant with city view



Wellness & spa area

Mini survival checklist

- Majte po ruke číslo izby a kartu od izby.
- Spomeňte prioritu: ticho, výhľad, blízkosť výťahu, typ posteľ.
- Ak niečomu nerozumiete: *Could you write it down, please?*



V reštaurácii / At the Restaurant



Ordering food at the table



Evening bar and dining area

Základné frázy / Basic phrases

GB English	sk Slovensky
Table for two, please.	Stôl pre dvoch, prosím.
Could we sit by the window?	Mohli by sme si sadnúť k oknu?
Could I see the menu, please?	Môžem vidieť jedálny lístok, prosím?

Real-life situations

1) Arriving & getting a table

👩‍🍳 **Host:** Good evening. Do you have a reservation?

👤 **Guest:** Not yet. Is there a table for two by the window?

👩‍🍳 Yes, this way, please. Would you like still or sparkling water?

👤 Sparkling, please. Could we also see the wine list?

👩‍🍳 Of course. I'll bring the menus right away.

What do you recommend?	Čo odporúčate?
I have an allergy to nuts / gluten.	Mám alergiu na orechy / lepok.
Can I get this without onions?	Môžem to bez cibule?
Still or sparkling water?	Neperlivá alebo perlivá voda?
Could we have the bill, please?	Mohli by sme účet, prosím?
Do you accept cards?	Beriete karty?
Can we have some water, please?	Môžeme dostať vodu, prosím?
I'd like the same, please.	Dám si to isté, prosím.
Could we have some more bread?	Môžeme dostať ešte chlieb?
The food is delicious.	Jedlo je výborné.
Could you bring us the dessert menu?	Mohli by ste nám priniesť dezertný lístok?

👉 Thank you. And do you have any vegetarian options?

2) Ordering & special requests

👉 **Waiter:** Are you ready to order?

👉 **Guest:** Yes, I'll have the soup and the grilled salmon.

👉 Would you like any sides?

👉 Steamed vegetables, please. And could you make it without butter?

👉 Certainly. Any allergies I should know about?

👉 I'm allergic to nuts. Is the dessert nut-free?

👉 The sorbet is safe. I'll note the allergy on your order.

3) Paying the bill

👉 **Guest:** Could we have the bill, please?

👉 **Waiter:** Of course. Would you like to pay together or separately?

👉 Together, by card.

👉 No problem. Please insert or tap your card here.

👉 Thank you. Could we also get a receipt?

👉 Sure. Here you go. Have a wonderful evening!

👉 Thanks! Everything was excellent.

I think there's a mistake on the bill.

Myslím, že je chyba na účte.

Everything was perfect, thank you.

Všetko bolo perfektné, d'akujem.

Could you recommend a local dish?

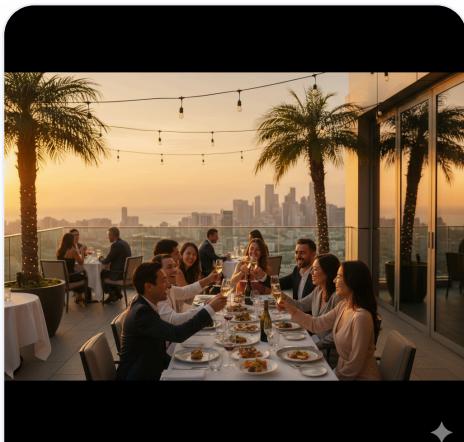
Môžete odporučiť miestne jedlo?

Useful phrase: *Could we split the bill?* — Dá sa rozdeliť účet?

Extras



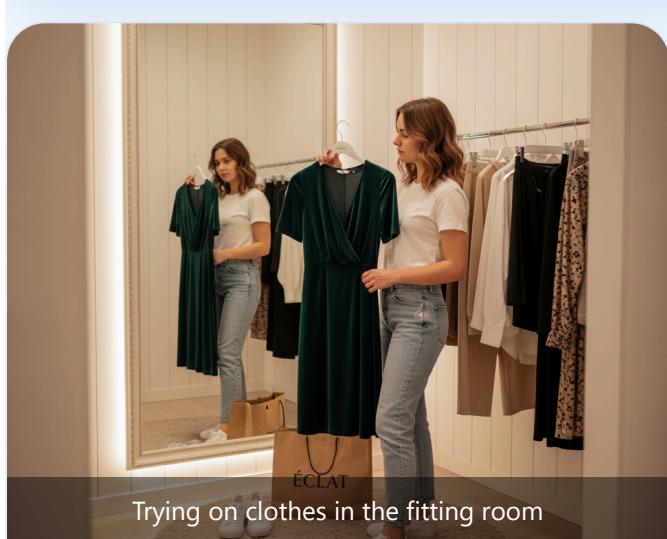
Sharing pizza with friends



Terrace dinner at sunset

Mini survival checklist

- Pri rezervácii uveďte čas, počet osôb a špeciálne požiadavky.
- Jasne povedzte alergie: *I'm allergic to...*
- Pri platení sa spýtajte: *Do you accept cards?* alebo *Could we split the bill?*



Základné frázy / Basic phrases

GB English	sk Slovensky
Excuse me, how much is this?	Prepáčte, koľko to stojí?
Do you have this in a different size?	Máte to v inom číslе/veľkosti?



Real-life situations

1) Finding the right size

🛍️ **Customer:** Excuse me, do you have this in medium?

👗 **Assistant:** Let me check... Yes, here you are. Would you like to try it on?

🛍️ **Customer:** Yes, where are the fitting rooms?

👗 **Assistant:** On the left, next to the mirrors. I can bring another

Do you have it in another colour?	Máte to v inej farbe?
Where are the fitting rooms?	Kde sú skúšobné kabínky?
Can I try it on?	Môžem si to vyskúšať?
Is there a mirror?	Je tu zrkadlo?
Do you accept card / cash?	Beriete kartu / hotovost?
Could I get a receipt, please?	Môžem dostať blok/účtenku, prosím?
Is there any discount on this?	Je na to nejaká zľava?
Do you offer tax-free?	Je možné nakupovať bez dane (tax-free)?
Can I return or exchange it?	Môžem to vrátiť alebo vymeníť?
Could you keep this for me?	Mohli by ste mi to odložiť?

colour if you like.

 **Customer:** Great, could I see it in blue as well?

 **Assistant:** Certainly, I'll bring it right away.

2) Asking for a discount

 **Customer:** Is there any discount on this jacket?

 **Assistant:** It's not on sale, but we have a 10% membership discount.

 **Customer:** Can I sign up now?

 **Assistant:** Sure, it just takes a minute.

 **Customer:** Perfect. Then I'll take the blue one, size M.

 **Assistant:** I'll ring it up for you.

3) Paying & returns

 **Customer:** Could I pay by card?

 **Assistant:** Of course. Please insert or tap your card.

 **Customer:** Could I get a receipt, please?

 **Assistant:** Here you go. You can exchange or return items within 30 days.

 **Customer:** Thank you. Do you have a bag?

 **Assistant:** Yes, would you like a paper or reusable bag?

I'll take it. / I'll leave it.

Vezmem si to. / Nechám to.

Do you have a bag?

Máte tašku?

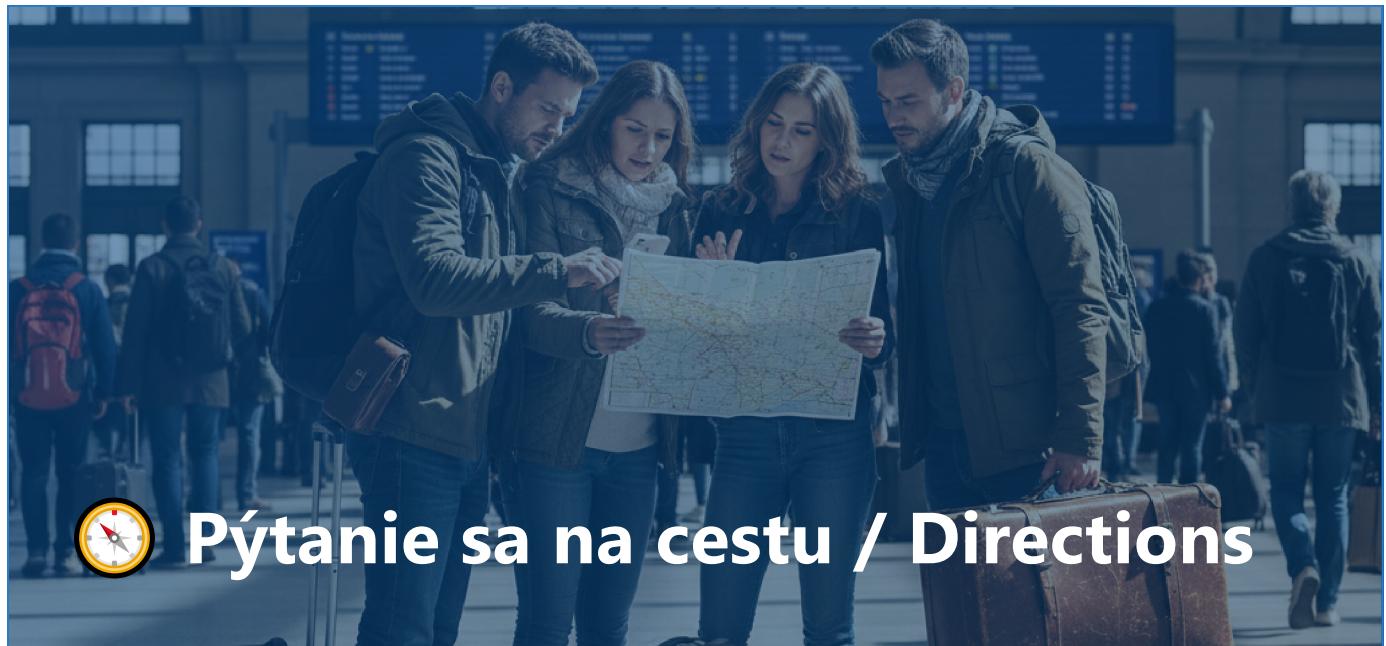
 **Customer:** A reusable one, please.

Extras



Mini survival checklist

- Skontrolujte politiku vrátenia (dni, bloček, nepoužité).
- Overte platbu: karta vs. hotovosť vs. mobil.
- Pri veľkostiach použite porovnanie: UK / EU / US.



Pýtanie sa na cestu / Directions



Using a maps app to find places



Asking a local for the right way

Základné frázy / Basic phrases

GB English	sk Slovensky
Excuse me, how can I get to...?	Prepáčte, ako sa dostanem k...?
Is it far from here?	Je to odialťo ďaleko?

Real-life situations

1) Asking a local for directions

Traveller: Excuse me, how can I get to the old town?

Local: Go straight for two blocks, then turn right at the church.

Traveller: Is it far from here?

Local: About ten minutes on foot. You'll see a big fountain.

Traveller: Great, could you show me on the map?

How long does it take to walk there?	Koľko trvá íst' tam pešo?
Which bus/tram goes to...?	Ktorý autobus/električka ide do...?
Where is the nearest metro station?	Kde je najbližšia stanica metra?
Could you show me on the map?	Mohli by ste mi to ukázať na mape?
Should I go straight or turn left/right?	Mám íst' rovno alebo zabočiť doľava/doprava?
Is this the right way to...?	Je toto správna cesta k...?
Where can I get a taxi?	Kde si môžem zobrať taxi?
Do you know this address?	Poznáte túto adresu?
Could you spell the name, please?	Mohli by ste to vyhláskovať, prosím?

 **Local:** Sure — here. And the museum is next to it.

2) On the way — checking you're right

 **Traveller:** Sorry, is this the right way to the station?

 **Passer-by:** Yes, keep going straight and cross the bridge.

 **Traveller:** How long does it take to walk there?

 **Passer-by:** Around five minutes. You'll see signs on the left.

 **Traveller:** Thank you so much!

 **Passer-by:** You're welcome. Safe travels!

3) Public transport

 **Traveller:** Which bus goes to the airport?

 **Driver:** Take bus 61 from that stop. It leaves every 20 minutes.

 **Traveller:** Where can I buy a ticket?

 **Driver:** From the machine over there or on the app.

 **Traveller:** Does it stop at the main square?

 **Driver:** Yes, that's the second stop.

Is it within walking distance?	Dá sa tam dôjst' pešo?
Which direction is north/south?	Ktorým smerom je sever/juh?
I'm lost.	Stratil som sa.
Could you help me?	Mohli by ste mi pomôcť?
Where can I buy a ticket?	Kde si môžem kúpiť lístok?
Does this bus stop at...?	Zastavuje tento autobus na...?
What's the next stop?	Ako sa volá ďalšia zastávka?

Extras



Old town street leading to the sea



Tourist sign pointing to the cathedral

Mini survival checklist

- Pýtajte sa krátko a jasne: ciel, čas, spôsob dopravy.
- Overte smer pri odbočke: *Is it left or right?*
- Pri MHD sledujte piktogramy a čísla liniek.



At the doctor's office



Talking to a pharmacist

Základné frázy / Basic phrases

A) U lekára / At the doctor

GB English	Slovensky
I'd like to make an appointment.	Chcel(a) by som sa objednať.
Is there a doctor available today?	Je dnes voľný lekár?

Real-life situations

1) Booking & arriving at the doctor

👤 **Patient:** Hello, I'd like to make an appointment for today, if possible.

👤 **Receptionist:** What seems to be the problem?

👤 I have a high fever and a bad cough.

👤 We can see you at 3 p.m. Please bring your ID and insurance card.

It's an emergency.	Je to naliehavé.
I've been feeling unwell since yesterday.	Je mi zle od včera.
I have a fever / cough / sore throat.	Mám horúčku / kašeľ / bolest hrdla.
I have stomach pain / headache.	Bolí ma brucho / hlava.
I'm allergic to penicillin.	Som alergický/á na penicilín.
Do I need a prescription?	Potrebujem recept?
How long should I take this medicine?	Ako dlho mám užívať tento liek?
Are there any side effects?	Sú nejaké vedľajšie účinky?
Could you write it down for me?	Mohli by ste mi to napísat?

B) V lekárni / At the pharmacy

GB English	SK Slovensky
Do you have something for a cold?	Máte niečo na prechladnutie?

👉 Thank you. Is it possible to get a sick note?
👉 Yes, the doctor will issue one if needed.

2) Describing symptoms to the doctor

👉 **Doctor:** How can I help you today?
👉 **Patient:** I've had stomach pain since last night and feel nauseous.
👉 Have you taken any medication?
👉 Only paracetamol. I'm allergic to penicillin.
👉 I'll examine you. You may need light food and rest.
👉 Should I take any medicine?
👉 I'll prescribe tablets. Take one after meals, three times a day.

3) In the pharmacy — asking for help

👉 **Customer:** Hello, do you have something for a sore throat?
👉 **Pharmacist:** Yes, these lozenges help. Any allergies?
👉 I'm allergic to ibuprofen.
👉 Then take this spray instead. Use it 3–4 times a day.
👉 Thank you. Can I pay by card?

I need painkillers.	Potrebujem lieky proti bolesti.
Something without a prescription, please.	Niečo bez predpisu, prosím.
For kids, 6 years old.	Pre deti, 6 rokov.
Do you have a cream for insect bites?	Máte krém na poštípanie hmyzom?
What's the dosage?	Aké je dávkovanie?
How often should I take it?	Ako často to mám užívať?
Any side effects?	Sú nejaké vedľajšie účinky?
Where can I find plasters / bandages?	Kde nájdem náplasti / obväzy?
Can I pay by card?	Môžem zaplatiť kartou?

 Of course. Here is your receipt.

Extras



Clinic entrance near the beach



Emergency response on the road

Mini survival checklist

- Majte pri sebe doklad totožnosti a poistnú kartu.
- Zapisujte si dávkovanie a frekvenciu užívania.
- Pri alergiách vždy povedzte: *I'm allergic to...*



Polícia / Police



Reporting a theft at the station



Police officers helping a tourist

Základné frázy / Basic phrases

GB English

sk Slovensky

I need to report a theft.

Potrebujem nahlásiť krádež.

My passport/wallet was stolen.

Ukradli mi pas/peňaženku.

I lost my documents.

Stratil(a) som doklady.

Real-life situations

1) Reporting a theft

 **Traveller:** Hello, I need to report a theft. My wallet was stolen on the bus.

 **Officer:** I'm sorry to hear that. Where and when did it happen?

 At about 3 p.m., line 12 near Central Station.

 Do you have your ID or passport copy?

Where is the nearest police station?	Kde je najbližšia policajná stanica?
Could you write the report number?	Môžete zapísat číslo protokolu?
I need a report for insurance.	Potrebujem potvrdenie pre poistovňu.
Can I get an interpreter?	Môžem dostať tlmočníka?
I didn't understand. Could you repeat that?	Nerozumel(a) som. Môžete to zopakovať?
May I contact my embassy?	Môžem kontaktovať svoju ambasádu?
Where can I block my cards?	Kde môžem zablokovať platobné karty?
What happened and when?	Čo sa stalo a kedy?
Are there any witnesses?	Sú nejakí svedkovia?
Is there CCTV footage?	Existuje kamerový záznam?

 I have a photo on my phone.
 OK. I'll file a report. Here's the reference number for your insurance.

2) Minor traffic accident

 **Driver:** We had a small collision. No one is injured.
 **Officer:** Please move the cars to a safe place and show your documents.
 Here is my license and rental agreement.
 Thank you. Take photos of the damage. You will receive a report by email.
 Can I continue driving?
 Yes, but contact the rental company first.

3) Lost passport — embassy

 **Traveller:** I lost my passport and need help.
 **Officer:** We'll make a loss report. You should contact your embassy.
 Could you write down the report number and station address?
 Of course. Here it is. The embassy is on King Street 25.
 Thank you. Is there an interpreter available?

Emergency
number (EU):
112.

Tiesňové číslo
(EÚ): 112.

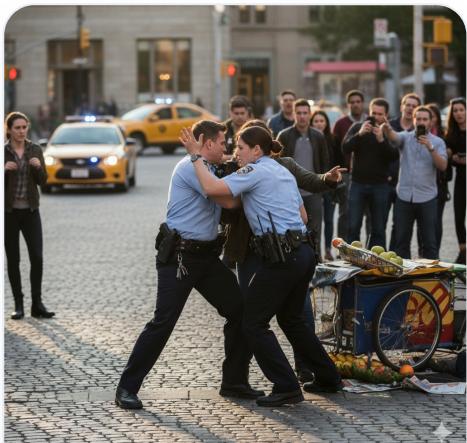


We can arrange one by phone.

Extras



Patrol on a beach boardwalk



Police intervention on the street

Mini survival checklist

- V ohrození života volajte **112** (EÚ) / **911** (USA).
- Pri krádeži si ihned zablokujte karty a zmeňte heslá.
- Spíšte si: čas, miesto, opis páchateľa, svedkov, číslo protokolu.
- Urobte fotografie/poznámky – pomôžu poistovni.
- Majte v mobile fotokópie dokladov a kontakt na ambasádu.



Metro / city transport



Taxi / ride-hailing

Základné frázy — Mestská doprava

GB English

sk Slovensky

Where can I buy a ticket?

Kde si môžem kúpiť lístok?

Is this the right platform for Line 2?

Je toto správne nástupište na linku 2?

One single ticket / a day

Jeden jednorazový lístok / celodenný

Real-life situations

1) Buying a metro ticket

👤 **Traveller:** Hello, one day pass, please.

💻 **Clerk:** Paper or digital?

👤 Digital, please. Does it cover buses and trams?

💻 Yes, citywide for 24 hours.

2) Taking a taxi

pass, please.	lístok, prosím.
How many stops to the city centre?	Koľko zastávok je do centra?
Where do I validate the ticket?	Kde si označím lístok?
Does this bus go to the beach?	Idе tento autobus na pláž?
What time is the last train?	Kedy ide posledný vlak?

Shuttle & transfer

GB English	sk Slovensky
Is there an airport shuttle from this hotel?	Jazdí z tohto hotela shuttle na letisko?
How often does it run?	Ako často premáva?
Where is the pick-up point?	Kde je nástupné miesto?
Do I need to book in advance?	Treba si ho rezervovať vopred?

Extras

 **Traveller:** Hi, to Old Town Square, please.

 **Driver:** Meter or fixed price?

 Meter, please. Could you accept card?

 Yes, tap to pay is fine.

 Great, and could you take the faster route?

3) Airport shuttle

 **Guest:** Is the airport shuttle free?

 **Reception:** Yes, every 30 minutes. Pick-up is outside the lobby.

 Do I need to book?

 Please sign up 1 hour in advance.

4) Ferry / boat

 **Traveller:** Which pier for the ferry to the island?

 **Staff:** Pier 3. Boarding starts 20 minutes before departure.

 Are return tickets available?

 Yes, return open for 7 days.



Boarding a ferry



Hotel / resort shuttle

Mini survival checklist

- Kúpte si lístok vopred počas špičky; skontrolujte zóny a validáciu.
- V taxíku trvajte na taxametri alebo dohodnite cenu vopred.
- Na shuttle príťte aspoň 10 minút pred odchodom.
- Na ferries sledujte počasie a čas boardingu; majte doklad totožnosti.
- Uložte si offline mapu a zastávky do telefónu.